



Terms and Conditions

The Compass Project works in accordance with the Psychological Society of Ireland and Health Care Professions Council (UK) Standards of Conduct, Performance and Ethics. As such you can expect us to:

- Promote and protect the interests of clients and families.
- Communicate appropriately and effectively.
- Work within the limits of our knowledge and skills.
- Delegate appropriately.
- Respect confidentiality.
- Manage risk.
- Report concerns about safety.
- Be open when things go wrong.
- Be honest and trustworthy.
- Keep records of our work.

Consent

We can't work without your consent. Please indicate your consent to work with us and your agreement with these Terms and Conditions by signing this agreement or indicating your agreement on the relevant form.

Confidentiality

Confidentiality and discretion are paramount. There are professional and legal obligations to ensure that our work together is confidential. Brief sessions notes are stored securely for a maximum of seven years. Our IT systems are GDPR compliant and we are registered with the Information Commissioner's Office.

There are, however, some exceptions to this confidentiality:

- If we believe that you are at risk of harming yourself or others, or if we believe that you are at risk of being harmed by someone else, then we reserve the right to notify the relevant authority.

- If we believe that there is a risk of harm to a child or vulnerable adult we reserve the right to notify the relevant authority.

Fees and Cancellation

Assessment fees are €1200. A non-refundable deposit of €200 is required to book an assessment. 48 hours notice is required for cancellation. Failure to cancel within this time frame will incur the full fee for the missed appointment.

Should it be necessary for us to cancel an appointment, you will be given 48 hours notice and an attempt will be made to offer an alternative appointment within a week.

Please note that these Terms and Conditions are governed by and to be interpreted in accordance with Irish law. In the event that any dispute arising in relation to these Terms and Conditions or any dispute arising in relation to The Compass Project the Irish courts will have non-exclusive jurisdiction over such dispute.

Please sign and provide the relevant emergency contact/next of kin details to indicate your agreement with these Terms and Conditions.

Alternatively, you can confirm your agreement by completing the relevant online form.

Name:

Date:

Sign: